

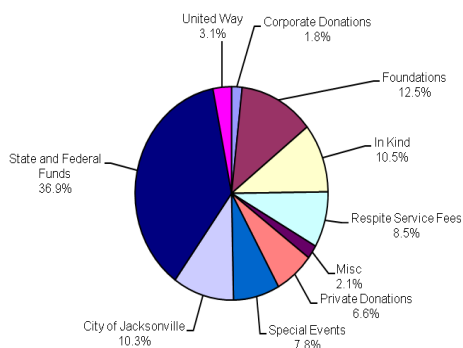
Annual Report Summary

Since 1995, the Sulzbacher Center strives each day to make a lasting impact on Jacksonville and surrounding community. If HOPE were at the heart of our logo, our donors are the HEART of our Center, making possible every brave, hopeful step our Center's homeless residents take toward achieving self-sufficiency and finding *the way home*. To give back to those who give so much to us, we are pleased to spotlight our impact in the community by sharing our Annual Report (FY2013-2014).

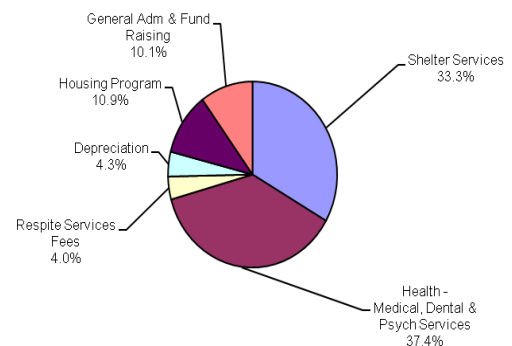
During our last fiscal year (2013-14) . . .

- 1,588 homeless men, women and families with children were sheltered at our downtown campus.
- 580 Sulzbacher Center residents achieved sustainable independence, transitioning from our shelter into permanent housing. 95% have remained self-sufficient in their own homes for over 18 months.
- 237 homeless adults completed special training programs and secured gainful employment.
- Our downtown and Beaches healthcare clinics provided primary, dental and behavioral health services to a total of 41,639 (downtown) and 25,587 (beaches) patient visits.
- Our state-of-the art kitchen prepared and served 512,567 nutritious meals, thanks to the generous donation of time and treasure from near 100 volunteer meal groups.
- Our street outreach HOPE Teams provided 4,839 support contacts to homeless people living on the downtown and Beaches streets and in camps. Our Veterans' HOPE teams provided outreach support to 612 homeless military veteran contacts in Duval, Clay and Nassau counties.
- 7,634 individuals provided 25,205 volunteer service hours to the Sulzbacher Center. Thank you to all of our volunteers, strategic partners, individual and corporate donors, and others who helped the Sulzbacher Center serve our community's most vulnerable citizens.

The Source of Our Funds \$9,667,458 Budget FY 13 - 14



The Use of Our Funds \$9,207,458 Budget FY 13 - 14



The Sulzbacher Center has an annual operating budget of approximately \$9.2 million, largely supported by private donations (individuals, businesses, foundations, corporations, service and civic clubs, schools, and the faith based community) and a portion of public funding. We also receive immeasurable support in through gifts-in-kind, from school supplies for our children to furnishings for residents transitioning into a home to warm blankets for people living in camps, and countless hours of dedicated volunteer service from the community. For this, we are extremely grateful and will continue to strive to be good stewards of our donors' investments in our life changing programs and services.

Contact us at 904-394-8051 to arrange a tour of our campus or to schedule a presentation to your group. We will be pleased to show you your gifts in action.



Who We Are

Opened in 1995 from a collaboration of the City of Jacksonville, United Way and group of downtown businessmen/philanthropists who wanted a “center of services,” the Sulzbacher Center provides comprehensive services to homeless men, women and children 24 hours a day, 7 days a week, 365 days a year. More than simply a shelter and meal provider, the Sulzbacher Center delivers a broad range of services and resources that restore hope and self-sufficiency. From quality health care to life skills training to job placement assistance, the Sulzbacher Center helps homeless individuals and families gain the tools they need to achieve a livable income and permanent housing.

What We Do

- The Sulzbacher Center is the largest homeless service provider in Northeast Florida
- Is an emergency shelter whose average length of stay is 86 days
- House over 332 homeless men, women and children each night
- Shelter men, women, and families in separate areas
- The only Jacksonville shelter that keeps families together and accepts single fathers
- Shelter US military veterans in a special dormitory designed for their unique needs
- Only shelter requiring case management that centers on 3 goals: income, access to healthcare and permanent housing
- Is a client-focused recovery model
- Only shelter that does not charge a fee for services
- Operate a model children’s program
- Serve 1,200 - 1,400 meals per day, 7 days a week, 365 days per year
- Also serve meals to anyone in the community who is hungry
- Is one of only two Federally Qualified Health Centers (FQHC) in Jacksonville
- Operate 2 clinics: downtown Jacksonville and Jacksonville Beach
- Offer medical, dental, behavioral health, substance abuse and optical services
- See over 1,800 patients per month in our healthcare clinics
- Provide special respite shelter and recuperative care to homeless individuals after a hospital stay in a 28-bed medical respite facility
- Operate 3 HOPE TEAMS (mobile medical street outreach): downtown Jacksonville, the Beaches community and a special team for homeless military veterans.